

Digital Cable



Digital Cable

Your guide to
home entertainment
with a personal touch



EASTLINK

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EASTLINK

Exciting New Services

Welcome to Home Entertainment

Digital Cable

Questions? We Have the Answers

As one of EastLink's Digital Cable TV customers you now have the privilege of enjoying the latest in home entertainment choice. Efficiency, versatility, reliability and ingenuity have been the cornerstones of EastLink as we strive to meet your entertainment needs.

This introduction to Digital Cable TV is only the beginning. EastLink opens the door to even more programming and limitless telecommunication and interactive possibilities. We'll continue to deliver our services straight to your home by the simplest, most hassle-free method possible... Cable!

Thank you for choosing EastLink.

Enjoy!

Why doesn't my remote control respond?

- Press the **CABLE** button to get into Cable TV mode.
- There must be an unobstructed line of sight between your Digital Cable Terminal (DCT) and the remote control.
- Try replacing the batteries.
- If only some of the functions work, there may be a problem with the remote control.

How do I exit a screen or menu?

- Press the **EXIT** button at any time to resume watching TV.
- Press the **LAST** button to return to the previous screen.
- If you are still encountering difficulties, try turning your system off for at least 10 seconds. When you turn it back on it will reset in 15 to 20 seconds.

What if I have a snowy picture, or no picture at all?

- Make sure your TV is set to channel 3.
- Check to see that all your cable and electrical connections are intact, at the DCT, the television and the wall outlets.

What does the red light on the DCT mean?

- The red light indicates that you have a message from EastLink on your DCT. Press **MENU** on your remote and select **MESSAGES** to view the message.

What happens to my interactive guide in the event of a power failure?

- Once power is restored, **i-Guide** requires 15 to 20 minutes to reload immediate program information. Please be patient. The complete program listings will be available within a few hours.

Why are some programs blacked out?

- Due to regional network broadcast restrictions some programming may not be available. **i-Guide** provides notice in listing and information screens when expected programming is not available.

How do I tell what the icons mean?

- You will find descriptive text beneath the row of icons when you have an icon highlighted. This information changes as you move the yellow highlight using the arrow buttons on your remote. On Program Information screens, the Action Icons are specific to the program. For example, a **BUY** Icon will appear for **PPV** programs. Playback Icon will appear only for recorded programs.

I can't see the entire program title in the listings?

- Some program titles are too long to fit in the space provided in the grid. You might see "..." to indicate there is more to the title. (For example, "Two and a Half Men" might look like "Two and a..."). Highlight the program and check the Instant Information area at the top of the screen for program title and other valuable information, including rating, actors, start and end times.

For further assistance please call 1.888.345.1111

Highlight your Personal Favourites

The **Favourites** feature allows you to quickly access the channels you have designated as your **Favourites**.

To add channels to your **Favourites** listings:

- Select **Setup** from the Main Menu
- Select **Favourites**
- Highlight a channel and press OK - a ♥ will appear next to the listing, designating it as a **Favourite**



To remove a channel from your **Favourites**, highlight it and press OK - the ♥ disappears and the channel will no longer be designated as a **Favourite**.

Select **Favourites** from the **Main Menu** or ♥ from the **Quick Menu** to see a list of your **Favourite** channels.



While you are in **Program Listings**, press the **FAV** button on your remote to move the highlight to your next favourite channel. While watching TV, press **FAV** to quickly tune to your favourites.

Useful Tips

You can also use the **Favourites** feature within Digital Music listings or while listening to Digital Music. Press the **FAV** button to navigate through your favourite music channels.



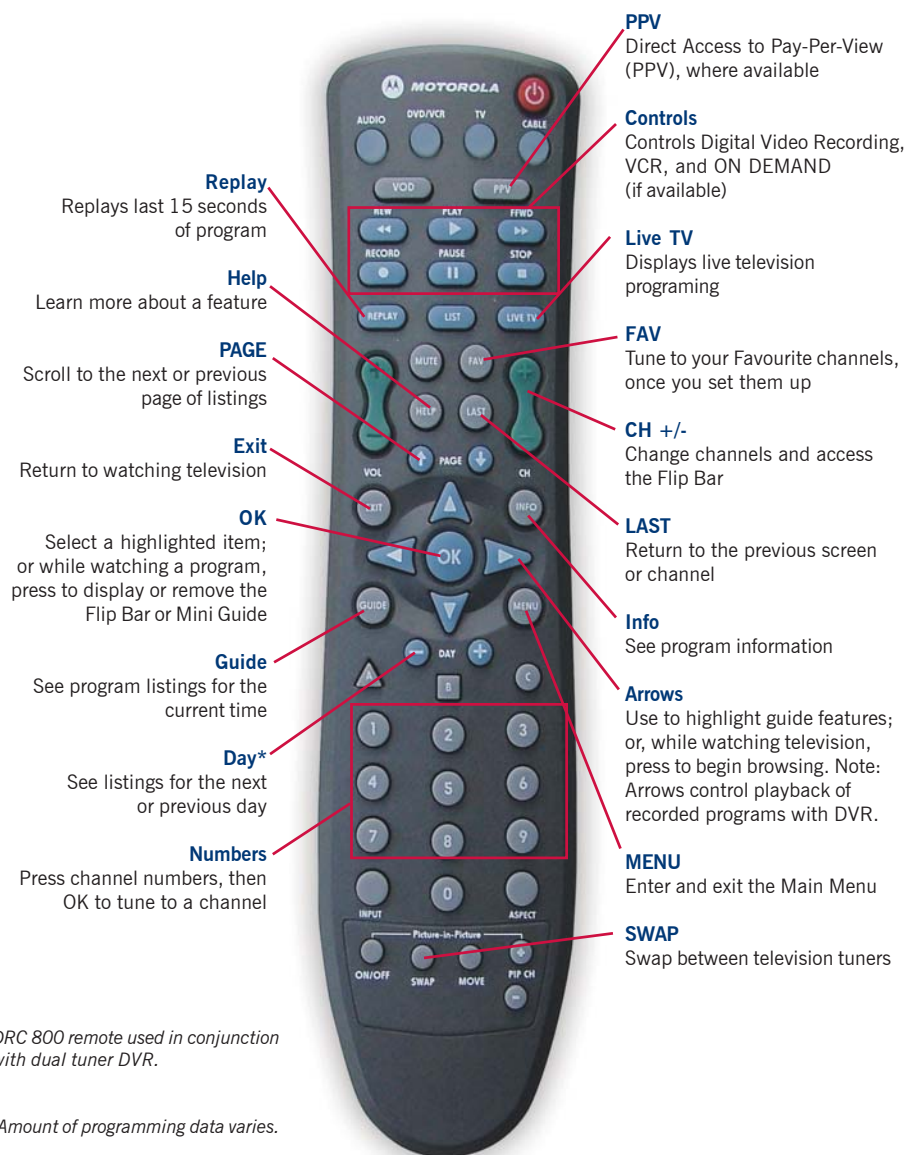
- As soon as you tune in to Digital Cable TV you notice the improved picture and unparalleled sound quality.
- You have abundant choices with more digital theme packs and premium specialty channels than ever before.
- You have a huge variety of CD quality music channels, with something for every listening taste, commercial free, 24 hours a day.
- You have access to Pay-Per-View services.
- You have a host of services and special features with Prevue **i-Guide**, your onscreen program guide for Digital Cable.



Entertainment at Your Fingertips

Digital Cable

- Yellow is always the highlight colour. As you navigate listings using your remote, the highlight appears on-screen to indicate your current selection.
- Press the ▲▼◀▶ buttons on your remote to move the highlight.
- Press OK to make your selection.
- Press the EXIT button on your remote to return to watching TV.

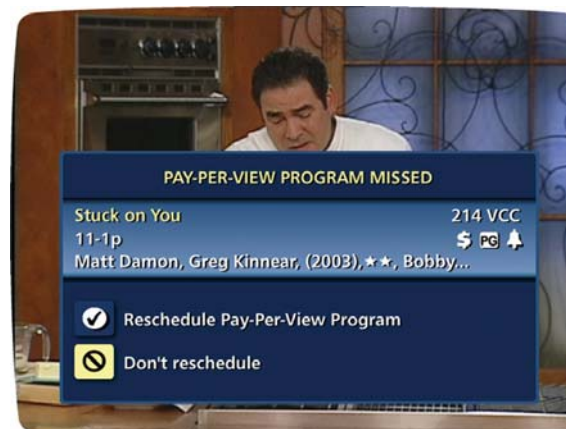


DRC 800 remote used in conjunction with dual tuner DVR.

*Amount of programming data varies.

Pay-Per-View Program Missed

If you have ordered a **PPV** program, but didn't tune to it, a **Program Missed** notice will appear asking if you would like to reschedule your order.



Useful Tips

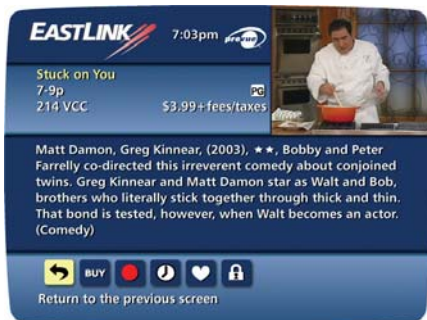
Remember, you can get on-screen help with guide features anytime. Just press the **HELP** button on your remote.

Ordering is easy

Ordering Pay-Per-View








From the **Main Menu** and **Quick Menu**, select **PPV** to go to the **PPV Search Menu**. Then select any of the **PPV** options and see a list of all the programs currently available to order.

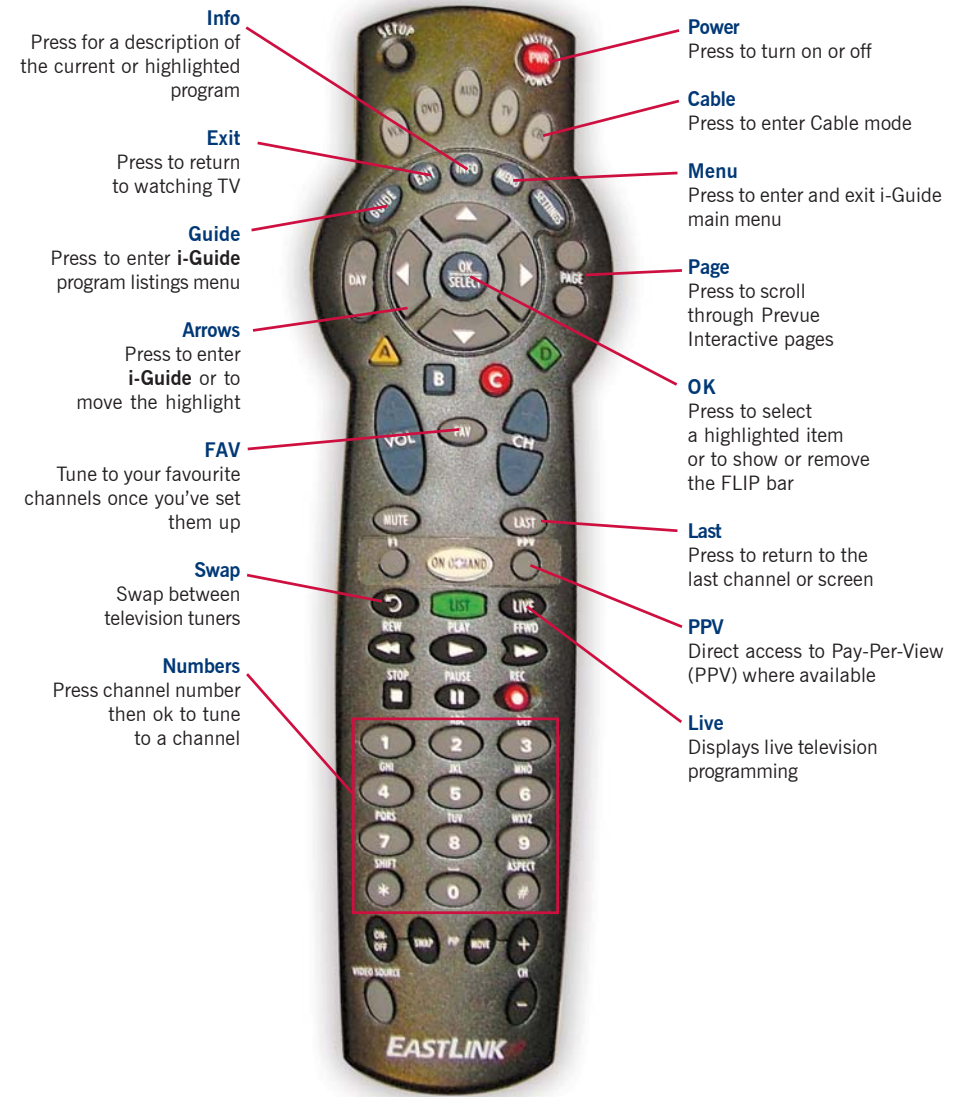
When you find a program of interest, highlight the title and press **OK** for an information screen.



To purchase the program, highlight the **BUY** icon and follow the on-screen prompts to complete and confirm your order.

If the program is scheduled to air at a future time, a **Reminder** is automatically set to appear before your program begins.

-  Go back to the previous screen
-  Order the program, or cancel an ordered program
-  Place a Lock on the program to restrict viewing
-  See all the times the program will be airing
-  Save this channel in your Favourites list
-  Indicates the program is available as part of a package
-  Set Recording Timers (Requires use of Digital Video Recorder)



Your Access to Digital Cable

Digital Cable

Onscreen Guide



Main Menu

Main Menu* gives you easy access to all the features of digital cable. Simply **press MENU twice on your remote**, then select from the options available, including **TV Listings By Time**. Search viewing options by category, any favourites and more.

Don't miss a moment with the all new picture i-Guide

Never miss what's happening while you search for what's on, or get program information.

On-Screen Program Guide

The on-screen guide is your source for finding out what's on your digital cable service. The guide provides 90 minutes of listings on each screen. As you navigate throughout the guide, your current selection is highlighted in yellow and a program or feature description appears on-screen. Press **Guide** on your remote to access **Listings By Time**.

**Menu selections vary depending on your services.*



View Locked Programs

To view programs and channels you have locked, tune to the program or select it from the listings. Press **OK/Select** on your remote and enter your **PIN** when prompted.




Bypass or Clear Locks

Temporarily open or clear all **Locks** for easier viewing. Select **Master Locks** from the **Locks Setup** screen and change the option from **No** to **Yes**.

Restore Locks

Locks may be restored in any of the following ways:

- Press the **LOCK** button anytime and enter your 4-digit **PIN**
- Select **Locks** from the **Setup Menu**, then select **YES** to turn **Locks** back on.
- Turn the set-top box off, and back on.

A  symbol appears in the listings to indicate a program has been locked through the **Parental Locks** feature. To unlock, press the **LOCK** button on the remote and enter your 4-digit code.



Parental Locks and Purchase PINS

Parental Locks allows you to restrict viewing and purchases of TV programming based on your preferences. Set a personalized 4-digit **PIN** and you can place locks on selected ratings, channels and titles. You can also hide adult titles from being displayed on screen.

PINS Setup

Set up and change your **Parental Locks PIN** and **Purchase PIN** in **PIN Setup**. Your **Parental Locks PIN** allows you to restrict viewing of programs. Your **Purchase PIN** is used to restrict pay programming purchases.

- Select **Setup** from the **Main Menu**
- Select **PINS**
- Follow the on-screen prompts to setup, clear, or change your **PINS**



Parental Locks Setup

Set **Locks** anytime in the guide or while watching television. Just press the **LOCK** button on your remote, or use the **LOCK** icon on an information screen. Enter your 4-digit **Parental Locks PIN** and lock the channel, title or rating using the on-screen prompts.

You can also set **Locks** from the **Setup Menu**. From the **Main Menu** select **Setup**, then **Locks**. Use the **▲▼◀▶** buttons to make your selections, including title, rating or channel and then press **OK**.



Find a Program Quickly and Easily with Your Remote Control
















Quick Menu

The Quick Menu feature provides shortcuts to the key features of your program guide and digital cable service. The Quick Menu will appear over any video or guide screens when the **Menu** button on your remote is selected. The Quick Menu will allow you to launch directly into features without having to navigate through a series of menus.



Quick Menu Icons

These icons may appear in **Quick Menu***, depending on your services. **Highlight and select** the icon with your remote and you will immediately access the area indicated.

	i-Guide Main Menu		Digital Recordings
	Search Menu		Digital Music Listings
	Pay-Per-View Listings		Movies Search Menu
	Favourites List		Listings By Time
	Kids Search Menu		Guide Setup Menu
	Sports Search Menu		Pay-Per-View Events
	Listings By Channel		Pay-Per-View by Title
	Message Centre		

*Menu selections vary depending on your services.

Something for Everyone

Digital Cable

Search Categories and Listings

TV Listings

TV Listings appear in a grid format with channel numbers and network call letters down the left side and times along the top. Listings are colour coded to help you identify different types of programs:

- Blue – Regular programs
- Purple – Movies
- Green – Sports
- Light Blue – Children's programs



Select a Search category from the Main Menu or Quick Menu to display listings.

For more details select **Search**. You can narrow your program options by theme using subcategories provided.*



Get Local Weather Quickly and Easily with a Single Touch

Get accurate, up-to-date local weather conditions and a 3-day forecast.

- Highlight **Weather** from the **Main Menu** and press **OK**.
- Use the, ▼ button to see a detailed local weather forecast.

Note: Weather service may not be available for all locations.



Messages

EastLink may send **messages** occasionally to announce new services, special promotions or other information. If you have a **Message**, an envelope indicator will appear in the upper left corner on the screen and a red light will appear on your set-top box. From the **Main Menu**, select **Messages**. Highlight the desired **Message** and press **OK** to read it.




*Amount of programming data varies.

Something for Every Listening Taste

Digital Music is continuous, commercial-free music in a variety of formats.



To access Digital Music:

- Select **Digital Music** from the **Main Menu**,
or
- Press the  icon on the **Quick Menu**,
or
- Press the **MUSIC** button on the remote if available.

You can press **INFO** for more information on each category.

Then select a music format and enjoy the music.

As you're listening, press **INFO** for more information on title, track and artist. *

* Where available. Some digital music providers may offer title, track, and artist on screen.

Navigating Listings

- Make a selection from one of the menus, or just press **GUIDE** on your remote to go to program listings for the current hour.
- Use the **▲▼** buttons on your remote to navigate program titles, and the **◀▶** buttons to see program listings for later that day and for future days.
- For faster searching:
 - Use the **PAGE ▲▼** buttons on your remote while in the listings
or
 - Press the **DAY ▶** buttons on your remote to advance ahead a day at a time.
- Press **INFO** on your remote to see detailed program information.
- **Highlight** a program title and press **OK**. If the program is on now, you will tune to it. If the program is on later, you will see an information screen that provides program details and other features.

Useful Tips Press and hold **◀▶** to rapidly move ahead in the listings.

Listings By Channel

- Select **Listings By Channel** on the Main Menu to see listings organized By Channel.
- Press the **▼** button to see listings for the next channel in sequence.
- Use the **◀▶** and **PAGE ▲▼** buttons on your remote to navigate listings.
- Press **INFO** on your remote to see detailed program information.
- **Highlight** your selection and press **OK** to tune to it if the program is airing now, or press info to see program information if the program airs at a later time.



Program Information


Provides instant information while you view program listings so you see program details at a glance. Instant information includes program title, start and end time, program rating a brief program description.

If you want to **access more** information on a program while viewing listings or watching TV, press the **INFO** button on your remote. Here you can read a longer description about the program as well as additional details such as release year, category and runtime.



Reminders



You can set Reminders so you don't miss shows you want to watch.

From a Program Information screen, highlight the  icon from Quick Menu and press **OK**. Follow the on-screen prompts to confirm the Reminder or set Reminder Options.





Smart Channel Surfing (Flip & Mini Guide) Flip

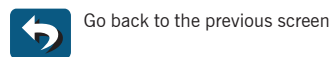
The Flip Bar allows you to see program information as you change channels to help you know more about what's on. Information on the Flip Bar includes program name, start and end time, channel, current time and a brief program description.

- Press **CHAN**  , to change channels and see the **Flip Bar** on screen.
- When you find a program you like, press **OK** to make the **Flip Bar** disappear or press **INFO** for more program details.
- To pull up the **Flip Bar** while you are already on a channel just press the **INFO** button on the remote.



Action Icons

From the Program Information screen, you can perform a number of actions by using the Action Icons at the bottom of the screen, such as set a Reminder or see upcoming air times for a program. Use the   arrow buttons to highlight each icon, while a description appears just below the icons.



Go back to the previous screen



Display all the Times the program will be airing



Watch this program



Set a Reminder for this program



Record/Change Record Options



Save the channel in your Favourites list











Place a Lock on the program to restrict viewing



Order PPV and other pay services

Mini Guide (Browse)

The **Mini Guide** screen allows you to watch television and view program listings without having to change channels. Mini Guide is seen on the lower 1/3 of your television screen and displays two channels and 90 minutes of listings. To access **Mini Guide** press the **OK** button on your remote. Use the  , arrows to see listings on other channels and the   arrows to see listings at other times. Or press **INFO** then use the   buttons to browse time and use the  , buttons to browse channels.

Useful Tips

Use the **LOCK**, **FAV** and **INFO** buttons on your remote to activate these features while using **Flip** and **Mini Guide**.