

**CENTREX SERVICE**

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**1. GENERAL**

**1.01 Centrex Service provides a combination of exchange and intercommunicating services by means of a connection, herein after referred to as a local, from the Central Office Switch. This local terminates on a jack arrangement at the customer premises.**

**Centrex Services offered to customers are subject to the availability of suitable facilities.**

**The Services provided within each exchange at the company's discretion subject to the availability of suitable facilities.**

**Two locals within an exchange are the minimum requirement for each Centrex Service customer.**

**Centrex Service provides both Basic and Optional Service Features as outlined in 3 and 4 below respectively.**

**The initial service period for Centrex Service is three months.**

**1.02 The monthly recurring rates and service charges as specified in 2.01 apply for each local of Centrex Service, which provide for the following:**

- (a) Access to Centrex Basic Service features as described in 3 below.**
- (b) Common equipment and switching equipment as required.**
- (c) Circuitry to connect the customer location to the Central Office Switch serving the area in which the terminal equipment is located including termination on a jack.**
- (d) Touch- tone dialing capabilities.**
- (e) Inward Dialing, which permits the automatic routing of incoming calls to locals of the system.**
- (f) A directory listing for each local.**

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- 1.03 (a) Additional charges as specified in 4. below apply for Optional Features and Equipment respectively provided by the company.
- (b) Service charges apply for each additional jack installed on a Centrex local.
- (c) Software changes made to the features of the system after initial installation are subject to the service charge as per Section 490-10.

**2. MONTHLY RECURRING RATES & SERVICE CHARGES**

2.01 The following monthly recurring rates and service charges apply for each local:

ITEM CODE	# OF LOCALS	MRC 1 MONTH	MRC 1 YEAR	MRC 3 YEARS	MRC 5 YEARS	SC
3311	1-100	38.00	36.10	34.20	32.30	MESC

2.02 Public Switched Telephone Network (PSTN) the following monthly recurring rates and services charges apply for each PSTN Connection.

ITEM CODE	# OF PSTN CONNECTIONS	MRC	SC
3315	1-5 CONNECTIONS – EACH	15.00	MESC
3316	6 + CONNECTIONS - EACH	25.00	MESC

1. Each PSTN Connection provides one path for connection of outbound calls of the Centrex system to the PSTN.
2. A minimum of one PSTN Connection is required for each customer group of Centrex system.
3. Charges are for each PSTN Connection and apply in addition to other applicable rates and charges.

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**3. CENTREX BASIC SERVICE FEATURES**

- 3.01 Automatic dial allows a business set user to store a frequently called number against an assigned feature key.
- 3.02 Call Forward allows one call at a time to be forwarded from a telephone set to a predetermined telephone number.  
Call Forward Busy, no answer & call forward universal is also available.
- 3.03 Call Park allows a station user to park a call in a numbered directory which can be retrieved from any telephone set by using a feature access code and the directory number that the call is parked against.
- 3.04 Call Pick-up allows a station user to answer incoming calls to another station within a defined call pick-up group using a feature access code.
- 3.05 Call Transfer allows a call to be transferred from one telephone set to another.
- 3.06 Class of Service provides the capability to deny individual station features. The restrictions can be arranged to control all calls originating or terminating on stations.
- 3.07 Extension Calling allows station users 2 to 4 digit dialing for internal calls.
- 3.08 Ring Splash indicates with a distinctive "low tone" that the local # on the business set is in the call forward state and that all calls are being diverted.
- 3.09 Speed Call allows the station user to store frequently called #'s against a programming code and to place calls to these numbers by dialling only the programming code. Speed Call lists of 30 numbers can be provided.

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**3. CENTREX BASIC SERVICE FEATURES (CONT'D)**

- 3.10 Three Way Conference allows the caller to add on two additional internal or external calls.
- 3.11 Distinctive Ringing allows certain incoming call types (internal, external and queued), to be identified by having them ring distinctively on the terminating stations in the customer group. This feature is precluded from functioning within a key telephone system.
- 3.12 Make Set Busy (MSB) provides the individual station with the option of making that station's line either busy or available to incoming calls. It provides a splash of ringing when an incoming call is diverted to remind the station user that MSB is active.
- 3.13 Internal Name Display allows for the Meridian Business Set with display user to see the name of the calling or called party displayed on incoming and outgoing calls respectively. The names displayed are those data filled through service order to correspond to particular directory numbers.
- 3.14 Trunk Answer From any Station (TAFS) feature allows any station in the customer group (served by an Attendant Console) to answer an incoming call by dialing a code. The code is dialled when the TAFS alerting device sounds. To answer a call the station user dials an access code. The answering station may complete the call by then transferring the call.

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**4. CENTREX OPTIONAL SERVICE FEATURES AND RATES**  
(Described in detail in 4 (a) below)

FEATURE	ITEM CODE	DESCRIPTION	MRC	SC
4.01	3334	Call Display	6.00	N/A
4.03	3327	Six Port Conference Bridge	200.00	500.00
4.04	3328	Tie Trunk Terminals	28.00	MESC
4.05	3329	Busy Lamp Field & DSS	25.00	**
4.06	3330	Equivalency – Key Set Hunt	3.85	N/A
4.07	3331	Multiple App. Directory #(MADN) Direct Access Features (DAF)	4.00 each	N/A
4.08	3332	Busy Line Usage	35.00	MESC
4.09	3333	Virtual facility groups	8.00	MESC

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\*\* A service charge does not apply when installed at the same time as the Centrex Service; otherwise MESC applies.

**CENTREX OPTIONAL EQUIPMENT**

FOR ANY FURTHER FEATURES OR INFORMATION REFER TO GENERAL TARIFF SECTION 490 ITEM 4 OR THE AMTELECOM INC. COMPETITIVE TERMINAL PRICE LIST

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**4 (a) CENTREX OPTIONAL SERVICE FEATURES DESCRIPTION**

- 4.01 Call Display (Name and Number) provides the means to activate the customer's visual display of the telephone number and name from which the call is originating.
- 4.03 Six Port Conference Bridge allows a Meridian electronic business set user to establish a conference with up to 6 parties.
- 4.04 Tie Trunk Terminals permit interconnection between communication systems within a customer private telecommunication network and the Central Office.
- 4.05 This feature allows the business set user the ability to monitor the busy/idle status of proprietary and certain non-proprietary sets. It also permits the line/feature keys of the add-on modules to be assigned as Direct Station Select (DSS) keys, allowing the business set user the capability of dialing the monitored station using the same key that is monitoring the station. The add-on modules can add as many as 54 DSS keys to the business set.
- 4.06 Equivalency - A call completion feature which allows the Central Office Switch when encountering a busy tone on a line to attempt to complete the call on a sequence of other lines rate applies per line.
- 4.07 When telephone numbers are assigned to more than one business set – referred to as Multiple Appearance Directory #'s (MADN) or are required for use with other basic or optional software features – referred to as Direct Access Feature (DAF), the monthly rates are specified in Item 2.02 and apply per number.
- 4.08 Busy Line Usage provides the customer with a detailed analysis of the traffic capacity of trunk groups and the amount of blockage that has occurred.
- 4.09 Virtual Facility groups simulate trunk groups and allow the limiting of access to Outwatts, 800 Service and Central Office trunks.

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RESERVED FOR FUTURE USE

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