

NUMBER PORTABILITY SERVICE CHARGES

1. Local Service Request (LSR-Rejection Charge)

1. General

(a) A Local Service Request (LSR) Rejection Charge applies for each rejected LSR which is made by a LEC, wireless service provider or Internet service provider, as indicated below.

2. Rates and Charges

(a) LSR Rejection Charges will be assessed monthly.

(b) The LSR Rejection Charge does not apply where the rejection is due to:

- errors attributable to Amtelecom;
- Amtelecom's winback activities; or
- deactivation of the telephone number subsequent to LSR submission

(c) An LSR Rejection Charge applies for each rejected LSR which is made by a LEC, wireless service provider or Internet service provider and which is in excess of the following threshold percentages of the customer's total number of LSRs per month.

(1) A monthly LSR rejection rate threshold of 12.8% in August, 2013, 10.4% in August, 2014, and 8% in August, 2015 applies to each TSP that submits more than 500 LSRs in a month unless at least 75% of the LSRs it submits in that month relate to business services.

(2) A monthly LSR rejection rate threshold of 25.6% in August, 2013, 20.8% in August, 2014, and 16% in August, 2015 applies to each TSP that submits 500 or fewer LSRs in a month and to each TSP where at least 75% of the LSRs it submits in that month relate to business services.

	Monthly Rate
LSR Rejection Charge, each	\$70.00

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Tariff Notice 75

Effective Date: August 9, 2013

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2. Port-Out Cancellation Charge

1. This charge applies to the cancellation of a pending request to port a telephone number from **Amtelecom** to a LEC or WSP in excess of 10% of the total number of valid telephone number porting requests issued by the LEC or WSP in a calendar month, where valid porting requests are those that have been accepted and provisioned. Port-out cancellations that arise due to a subsequent decision from the customer, as indicated by a valid more recent authorization received by **Amtelecom** or that are attributable to other factors under the control of **Amtelecom**, such as delays due to missed due dates, will not be included in the port-out cancellation total that is attributed to the LEC or WSP.
2. If a LEC or WSP submits a Local Service Request on behalf of a customer, and another LEC or WSP submits another Local Service Request with More Recent Authorization on behalf of the same customer, the cancellation of the first Local Service Request will not be included in the port-out cancellation total that is attributed to the LEC or WSP.
3. A port order cancellation will not be included in the port-out cancellation total that is attributed to the LEC or WSP, if:
 - a customer informs **Amtelecom** that the customer wishes to remain with **Amtelecom** rather than proceed with an approved number port to a competitor; and
 - the approved number port to a competitor has not already been cancelled by **Amtelecom** after a 7-day period following the due date of the request.
4. Charge:

Territory	Service charge, per request (\$)
Ontario/Quebec ¹	Bell CRTC 7516, Item 115(4)(f) Bell Aliant CRTC 21562, Item 115(4)(f)

1. Rates applicable in the operating territories of Bell Aliant and Bell Canada operating as the ILECs.