

DEFINITIONS

ADJOINING EXCHANGES - Exchanges whose boundaries are common at any point, except where a boundary consists of a large natural barrier.

ACCESS – Provides the appropriate analog or digital facilities between the serving wire centre and the customer's premises.

BASE RATE AREA - Area served by an exchange where Primary Exchange Services are provided at basic rates without any distance charges.

BASIC SERVICE - Service limited to the offering of transmission capacity for the movement of information. (More particularly defined - Telecom Decision CRTC 84-14)

BAUD – Is the signalling speed of a channel in pulses.

BIT - A single binary decision or the equivalent amount of information to be transmitted or received.

BUILDING - A structure with outside walls and roof. Adjoining buildings with abutting walls are considered to be a single building for purposes of this Tariff when there are one or more suitable doorways in the walls at or above street level and the Company is able to route its channels through the walls.

BUSINESS SERVICE - When service is used (and maybe advertised or publicized) for a commercial, industrial, professional, institutional, vocational or other occupational purposes or used for any purpose other than that of a domestic or family nature. Section 170

CENTRAL OFFICE - Switching equipment used to terminate and interconnect central office lines and trunk lines. See also definition of wire centre.

CENTRAL OFFICE LINE - A channel that connects one or more main telephone services directly with a central office.

CHANNELIZING FEATURE – Enables a DS-1 access to be connected to DS-0 channels.

CIRCUIT - An electrical path provided by a physical conductor or otherwise, as the Company elects, for the transmission of electric energy.

CLASS OF SERVICE - When applied to customers' exchange service this is the term used to describe the character of its primary use, which determines whether the business or residence rate classification applies.

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CLOSED CIRCUIT (VIDEO) - A channel that connects an originating point directly with viewing equipment provided by the lessee at one or more locations. Each such location is considered to be a service point.

CONNECTING CARRIER OR COMPANY - A person, corporation, association or firm which operates one or more exchanges that interchange traffic with the company.

CONTINUOUS PROPERTY - The portion of land occupied by a customer that does not extend beyond property occupied by another party. Where a customer occupies portions of land fronting on both sides of a public thoroughfare, these portions of land are considered to be continuous property if suitable poles, conduit or enclosed passageway for the placing of channels between them are provided, installed and maintained at the expense of the customer.

CUSTOMER - means a person or legal entity, including a reseller or sharing group, that purchases telecommunications services for the Company and is liable to the Company for those services.

DCS – DIGITAL CHANNEL SERVICE – Digital transmission of information between two points in the same exchange, adjoining exchanges and/or non-adjoining exchanges.

DEA – DIGITAL EXCHANGE ACCESS – Digital connection to the Public Switched Telephone Network (PSTN) and a DS-1 Access from the customer's premises.

DEMARCATION POINT – A point of termination on the customer's premises at which Company-provided facilities interface with Company or customer-provided terminal equipment including inside wire and jacks.

DID – DIRECT INWARD DIALLING – Provides necessary CO equipment to permit Inward Dialling to a company or customer-provided PBX local.

DS-0 INTER/INTRA-EXCHANGE CHANNEL – A digital facility providing transmission rate up to 64 Kbps between the customer's serving wire centre and the rate centre in cases where the serving wire centre is not the rate centre. It also provides the digital channel facility between wire centres in the same exchange.

DS-1 INTER/INTRA-EXCHANGE CHANNEL - A digital facility providing transmission rate up to 1.544 Mbps between the customer's serving wire centre and the rate centre in cases where the serving wire centre is not the rate centre. It also provides the digital channel facility between wire centres in the same exchange.

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DS-3 INTER/INTRA-EXCHANGE CHANNEL – A digital facility providing transmission rate up to 44.736 Mbps between the customer's serving wire centre and the rate centre in cases where the serving wire centre is not the rate centre. It also provides the digital channel facility between wire centres in the same exchange.

DUPLEX OPERATION - Provides simultaneous transmission, in both directions, over a channel.

EQUIVALENT SERVICE - Two or more central-office lines or trunk lines provided for a customer from one central-office and are arranged so that an incoming call for the telephone number listed for the group of lines is completed to any available idle line within the group.

EXCHANGE – Base unit for the administration and furnishing of telephone service, and normally includes a city, town or village and adjacent parts.

EXCHANGE AREAS – The territory served within local-service rates is known as the exchange area.
Section 100

EXCHANGE SERVICE - Section 100

EXCHANGE RATES –Section 100

EXTENDED AREA SERVICE - Those exchanges with which toll-free dialling is permitted.

EXTRA LISTING –Directory listing required in addition to the main listing. OIST Section 9

FOREIGN-EXCHANGE SERVICE - Is primary exchange service furnished from an exchange which does not normally serve the area in which the customer is located. Section 310

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GRADE OF SERVICE - Describes customer exchange service with respect to the service or equipment provided. The standard grade of service furnished is private individual lines.

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INDIVIDUAL LINE SERVICE - A line arranged to serve only one main station. Section 180

INITIAL SERVICE PERIOD - The stipulated minimum period of time the Company will furnish the required services or equipment and for which the Company's charges must be paid whether or not the services are used by the customer for the whole of the period. The Initial Service Period commences from the date that service or equipment is provided.

ISDN DTCI PORT – Provides the connecting port between a DS-1 Access and the Switch, the required call control and signalling for the B-channels and incorporates touch tone and equivalency capabilities for ISDN PRI Service.

ISDN PRI – INTEGRATED SERVICES DIGITAL NETWORK PRIMARY RATE INTERFACE – International Standard method of end to end digital connectivity to the PSTN to support a wide range of services such as Voice, Data, Graphics and Image. Primary Rate Interface is a service for the digital transmission of information at 1.544 Mbps between the Company's serving wire centre and ISDN compatible equipment. This service consists of 23 "B" (Bearer) channels operating at 64Kbps and one "D" channel at 64 Kbps for associated signalling and control.

ISP – INTERNET SERVICE PROVIDER LINK SERVICE – provides an integrated access service to connect incoming data to an ISP's equipment.

LESSEE - A person, partnership, firm, body corporate or politic, government or department thereof and the legal representative thereof, which contracts for services, equipment and facilities of the Company.

LINK - provides the central office equipment required to connect:

- an access to an intra-exchange channel
- an access to a network service at the rate centre
- an intra-exchange channel to a network service at the rate centre
- an access to an access

LOAD NUMBER - The number of telephones that may be attached to a telephone line. Section 220.

LOCAL MESSAGE - A message between two services in the same local-service area.

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LOCAL SERVICE - Section 100.

LOCAL-SERVICE AREA - Section 100

MAIN TELEPHONE (OR MAIN STATION) - As used with telephone service, denotes a telephone connected to main telephone service or, if two or more telephones are connected to any such service, denotes the principal one of such telephones.

MAIN-TELEPHONE SERVICE - Primary exchange service which provides for the use of a central-office line.

MESSAGE (CALL) - A communication transmitted over facilities provided by the Company.

MULTI-ELEMENT SERVICE CHARGE – Section 110

NETWORK - As used in connection with channels, denotes the channel facilities connecting two or more service points or stations of a lessee, when at all or certain times the service points or stations form a distinct operating group.

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PERSON - includes a partnership, firm body corporate or politic, government or department thereof and the legal representatives of such person.

PREMISES - The continuous property and the building or buildings located thereon, or the part or parts of a building, occupied at the same time by a customer. For mobile-telephone service, each mobile unit of the customer is considered a separate part of his premises.

PRIMARY EXCHANGE SERVICES - Section 100

PSTN - Public Switched Telephone Network – Section 900

PUBLIC TELEPHONE SERVICE – Section 150

RATE CENTRE - Each exchange is designated as a rate centre and the same message toll rates apply to all telephones served by one exchange.

RESIDENCE SERVICE - Section 170

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SEMI-PUBLIC TELEPHONE SERVICE - Section 160

SERVICE CHARGE - Section 110

SERVICE POINT - A point at which a circuit or channel is connected with equipment of a lessee; also a wire centre or rate centre of the Company to which measurement of an intra and/or inter-exchange channel is made.

SERVING WIRE CENTRE - A facility from which the customer derives service.

STATION – Used in connection with Telephone Service – see “Telephone”. Use in connection with channels, denotes the termination of other equipment including the transmitting equipment, or combination transmitting and receiving equipment, at any location on the premises of a lessee and connected with any such channel.

STATION EQUIPMENT – Equipment located at the Customer’s premises providing the digital interface between the customer’s data equipment and the access facility.

TELEPHONE - A telephone instrument connected to permit the sending and receiving of messages.

TELEPHONE NUMBER - A distinctive designation assigned to each primary exchange service.

TELEPHONE SETS – Section 220

TOLL OFFICE - The operating unit for the furnishing of message toll service.

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WIRE CENTRE - A building that houses switching equipment to serve a designated geographical area. A wire centre may include one or more central offices.

WIRE-CENTRE AREA - The area served by a wire centre.