

**PART A Definitions and General Terms****ITEM 103. Payment of Charges**

1. The customer is responsible for payment to **Eastlink** of charges for all service and equipment furnished. Fixed charges are billed and payable monthly in advance and other charges are payable when billed except as otherwise stated in Item 102.11.2.
2. Notwithstanding any other provisions in this General Tariff, **Eastlink** may assess a late-payment charge, which provides for administration and carrying charges related to accounts that are owed to **Eastlink** and are in arrears. The late-payment charge applies when **Eastlink** has not received payment within 30 days of the billing date.
3. Late payment charges are forborne from regulation pursuant to Section III of Telecom Regulatory Policy CRTC 2009-424. Late payment charges will be calculated as set out on the customer invoice, or at [www.cabletv.on.ca](http://www.cabletv.on.ca).

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