

PART C Interconnection with Interexchange Service Providers (IXSPs)**ITEM 305. Billing and Collection Service**

1. Subject to the terms and conditions set forth in a Billing and Collection Services Agreement to be entered into between **Eastlink** and the IXSP or its agent, **Eastlink** will provide or arrange billing and collection service for eligible services provided by the IXSP. Eligible services are defined in the Billing and Collection Services Agreement and include bill to third number, collect, caller pays, directory assistance, casual calling, sent paid, coin telephone, conference call and messaging services.
2. Billing and Collection Service includes:
 1. preparation and rendering of bills for charges purchased by **Eastlink** from the IXSP which are associated with eligible services provided by the IXSP to end-customers who also maintain accounts with **Eastlink** for local service;
 2. collection of payments for charges associated with eligible calls placed by end-customers who use the IXSP's eligible services. Payments collected include appropriate taxes, which will be remitted by the IXSP to the appropriate governments unless **Eastlink** identifies the end-customer as tax-exempt (for either, or both, of GST and PST/HST). If the end-customer is tax-exempt, the appropriate tax, or taxes, will be removed, and remaining taxes will be recalculated by **Eastlink**, if necessary, and the revised tax amounts will be billed;
 3. answering of end-customer questions regarding charges billed by **Eastlink** for eligible services provided by the IXSP, excluding questions about the details of the IXSP's services, rates, rate structure and similar matters; and
 4. application of credits and adjustments to end-customer accounts, in accordance with billing and collection services procedures which are provided to the IXSP from time to time by **Eastlink**.
3. **Eastlink's** billing and collection service may be provided to the IXSP either by **Eastlink** or by its agent.
4. **Eastlink** will require an implementation period to establish billing and collection service with the IXSP. This period will be identified in the Billing and Collection Services Agreement.

PART C Interconnection with Interexchange Service Providers (IXSPs)

ITEM 305. Billing and Collection Service - continued

5. Rates

Charges for billing and collection service consist of two components: an accounts receivable management discount that applies to each account receivable purchased from the IXSP and billed to the end-customer; and processing charges that apply to each account receivable purchased from the IXSP that is returned prior to billing, billed to a customer, or returned or charged back to the IXSP after billing.

1. Accounts receivable management discount

Territory	Discount (%)
Alberta	TCC CRTC 21462, Item 207.3(1)
British Columbia	TCC CRTC 21462, Item 207.3(1)
New Brunswick	Aliant CRTC 21491, Item 608(8)(c)(ii)
Newfoundland	Aliant CRTC 21491, Item 608(8)(c)(ii)
Nova Scotia	Aliant CRTC 21491, Item 608(8)(c)(ii)
Ontario/Quebec ¹	Bell CRTC 7516, Item 42(3)(b) Bell Aliant CRTC 21562, Item 42(3)(b)
Prince Edward Island	Aliant CRTC 21491, Item 608(8)(c)(ii)

1. Rates applicable in the operating territories of Bell Aliant and Bell Canada operating as the ILECs.

2. Processing charge per account receivable ("AR")

Territory	AR returned prior to billing (\$)	AR billed to an end-customer (\$)	AR returned or charged back to IXSP after billing (\$)
Alberta	TCC CRTC 21462, Item 207.3(2)		
British Columbia	TCC CRTC 21462, Item 207.3(2)		
New Brunswick	Aliant CRTC 21491, Item 608(8)(c)(iv)		
Newfoundland	Aliant CRTC 21491, Item 608(8)(c)(iv)		
Nova Scotia	Aliant CRTC 21491, Item 608(8)(c)(iv)		
Ontario/Quebec ¹	Bell CRTC 7516, Item 42(3)(d) Bell Aliant CRTC 21562, Item 42(3)(d)		
Prince Edward Island	Aliant CRTC 21491, Item 608(8)(c)(iv)		

1. Rates applicable in the operating territories of Bell Aliant and Bell Canada operating as the ILECs.

