

PART E Other Interconnection Services

ITEM 502. Port-Out Cancellation Charge

1. This charge applies to the cancellation of a pending request to port a telephone number from **Eastlink** to a LEC or WSP in excess of 10% of the total number of valid telephone number porting requests issued by the LEC or WSP in a calendar month, where valid porting requests are those that have been accepted and provisioned. Port-out cancellations that arise due to a subsequent decision from the customer, as indicated by a valid more recent authorization received by **Eastlink** or that are attributable to other factors under the control of **Eastlink**, such as delays due to missed due dates, will not be included in the port-out cancellation total that is attributed to the LEC or WSP.
2. If a LEC or WSP submits a Local Service Request on behalf of a customer, and another LEC or WSP submits another Local Service Request with More Recent Authorization on behalf of the same customer, the cancellation of the first Local Service Request will not be included in the port-out cancellation total that is attributed to the LEC or WSP.
3. A port order cancellation will not be included in the port-out cancellation total that is attributed to the LEC or WSP, if:
 - a customer informs **Eastlink** that the customer wishes to remain with **Eastlink** rather than proceed with an approved number port to a competitor; and
 - the approved number port to a competitor has not already been cancelled by **Eastlink** after a 7-day period following the due date of the request.

4. Charge:

Territory	Service charge, per request (\$)
Alberta	Bell CRTC 7516, Item 115(4)(f) Bell Aliant CRTC 21562, Item 115(4)(f)
British Columbia	Bell CRTC 7516, Item 115(4)(f) Bell Aliant CRTC 21562, Item 115(4)(f)
New Brunswick	Bell CRTC 7516, Item 115(4)(f) Bell Aliant CRTC 21562, Item 115(4)(f)
Newfoundland	Bell CRTC 7516, Item 115(4)(f) Bell Aliant CRTC 21562, Item 115(4)(f)
Nova Scotia	Bell CRTC 7516, Item 115(4)(f) Bell Aliant CRTC 21562, Item 115(4)(f)
Ontario/Quebec¹	Bell CRTC 7516, Item 115(4)(f) Bell Aliant CRTC 21562, Item 115(4)(f)
Prince Edward Island	Bell CRTC 7516, Item 115(4)(f) Bell Aliant CRTC 21562, Item 115(4)(f)

1. Rates applicable in the operating territories of Bell Aliant and Bell Canada operating as the ILECs.

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