

**PART E Other Interconnection Services**

**ITEM 502.1 Local Service Request (LSR-Rejection Charge)**

1. General

- (a) A Local Service Request (LSR) Rejection Charge applies for each rejected LSR which is made by a LEC, wireless service provider or Internet service provider, as indicated below.

2. Rates and Charges

- (a) LSR Rejection Charges will be assessed monthly.
- (b) The LSR Rejection Charge does not apply where the rejection is due to:
  - errors attributable to Eastlink;
  - Eastlink’s winback activities; or
  - deactivation of the telephone number subsequent to LSR submission
- (c) An LSR Rejection Charge applies for each rejected LSR which is made by a LEC, wireless service provider or Internet service provider and which is in excess of the following threshold percentages of the customer’s total number of LSRs per month.
  - (1) A monthly LSR rejection rate threshold of 10.4% on June 3, 2012, and 8% on June 3, 2013 applies to each TSP that submits more than 500 LSRs in a month unless at least 75% of the LSRs it submits in that month relate to business services.
  - (2) A monthly LSR rejection rate threshold of 20.8% on June 3, 2012, and 16% on June 3, 2014 applies to each TSP that submits 500 or fewer LSRs in a month and to each TSP where at least 75% of the LSRs it submits in that month relate to business services.

	Monthly Rate
LSR Rejection Charge, each	\$70.00