

GENERAL TARIFF

**CENTREX SERVICE**

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**1. GENERAL**

**Note:** The business service elements of this item are forborne from regulation in certain exchanges, as identified in Section 100, item 3.02. **N**

1.01 Centrex Service allows a DMS-10 central office switch facility, consisting of a local channel and a line card, to terminate on a jack arrangement at a customer premise. The connection of a Centrex Service is called a local and provides a combination of exchange and intercommunicating services.

The Centrex Service is offered to customers in the following exchanges: 786, 828, 899.

The Centrex Service is provided subject to availability of facilities.

Two locals within an exchange is the minimum requirement to provide Centrex Service to a customer.

Centrex Service provides basic and optional features.

The initial service period for Centrex Service is three months.

1.02 The monthly rates and service charges as specified in Section 210.2 apply for each local of the Centrex Service which provides the following services:

- a) Access to Centrex basic service features. Refer to Section 210.3 for details.
- b) Common equipment and switching equipment as required.
- c) Circuitry to connect the customer location to the DMS10 central office serving the area in which the terminal equipment is located.
- d) One group of trunk lines for incoming service to the attendant's position if required. The Company determines the number of such lines in the group based on the customer's requirements. The charge for equivalent service specified in Section 100 4.03 applies.
- e) Trunk lines, as determined, for incoming and outgoing calls from locals of the system.
- f) Touch tone dialing capabilities
- g) Inward dialing, which permits the dialing of incoming calls to locals of the system and also permits direct inward calling from the network to specific stations.
- h) Customer Detailed Billing provides the customer with details of all long distance calls made by every local in the customer's Centrex system.

1.03 The monthly rates and service charges as specified in Section 210.2, apply for each Centrex optional service feature which are described in Section 210.4.

1.04 The monthly rates and service charges as specified in Section 210.5, apply for each Meridian Electronic Business Set and Add-On Module which are described in Section 210.5.

1.05 Software changes made to the features of the Centrex Service, after the initial installation, are subject to the multi-element service charges as described in Section 110.

1.06 A directory listing will be provided for a Centrex local if requested by the customer. Additional directory listings will be rated as in the Ontario Independent Services Tariff section 9.

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**2. RATES AND CHARGES**

2.01 The initial service period for Centrex is three months.

A) The following monthly rates and service charges for each local including the basic service features as described in Section 210.3 are:

USOC	DESCRIPTION	RATE
1FLM	Centrex Access	\$46.45

B) Multi-element service charges apply as described in Section 110.

2.02 The following monthly rates and service charges apply in addition to other monthly rates and service charges; to the Centrex Optional service features as described in Section 210.4

USOC	DESCRIPTION	RATE
1FLMNN	Centrex Access - No Number	\$23.29

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**3. CENTREX BASIC SERVICE FEATURES:**

The Centrex basic service features are the following:

- 3.01 **Call Forward** allows one call at a time to be forwarded from a telephone set to a predetermined telephone number.
- 3.02 **Call Park** allows a station user to park a call in a numbered directory which can be retrieved from any telephone set by using a feature access code and the directory number that the call is parked against.
- 3.03 **Call Pick-Up** allows a station user to answer incoming calls to another station within a defined Call Pick-Up Group by accessing the pick-up code or feature access code.
- 3.04 **Call Transfer** allows a call to be transferred from one telephone set to another.
- 3.05 **Class of Service** provides the capability to deny individual station features. The restrictions can be arranged to control all calls originating or terminating on stations.
- 3.06 **Extension Calling** allows station users with 7 digit dialing to use the intercom. For those users with 9+7digits, they can have 2, 3, or 4 digit dialing for internal calls.
- 3.07 **Group Intercom** allows a station user to direct an intercom call to any user-member of a pre-designated group.
- 3.08 **Permanent Hold** allows a station user to hold one active call against its own directory number without attendant assistance.
- 3.09 **Ring Again** allows a station user encountering a busy station to be notified when the busy station becomes idle and to be placed automatically in a ring-again mode.
- 3.10 **Ring Splash** indicates with a distinctive □low tone□ that your telephone is in the call forward state and that all calls are being diverted.
- 3.11 **Three Way Conference** allows the caller to add on conference three conferees for an instant meeting with internal or external calls.
- 3.12 **Speed Call** allows the station user to store frequently called numbers against an access code and to place calls to these numbers by dialing only the access code. The short list consists of eight numbers and the long list consists of thirty numbers. Included in the Centrex Basic Service Features is one long list for each Centrex customer.
- 3.13 **Camp On** allows originating station to extend a call to a busy station within the same group. When the busy station becomes idle, it automatically rings and is connected to the waiting call.

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**4. CENTREX OPTIONAL SERVICE FEATURES:**

The Centrex optional service features are the following:

- 4.01 **Speed Call** allows the station user to store frequently called numbers against an access code and to place calls to these numbers by dialing only the access code. The short list consists of eight numbers and the long list consists of thirty numbers.
- 4.02 **Voice Messaging** provides individual voice mailboxes to a local for user messages. The charge for voice mailboxes are as specified in Section 820.
- 4.03 **Loudspeaker paging** is available. An access-no number trunk is required plus PA Interface (MBPAI).
- 4.04 A **Centrex Billing Number** is an optional feature which allows a Centrex customer to have additional locals for Customer Detailed Billing.
- 4.05 **Tie Trunk** permits interconnection between communication systems within a customer's private telecommunication network and the Central Office.
- 4.06 **Traffic Study** provides the customer with a detailed analysis of the traffic capacity of trunk groups and the amount of blockage that has occurred. The Company provides on Traffic study per year at no cost to the customer. Any subsequent request will be billed a flat rate to the customer.

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**5. MERIDIAN ELECTRONIC BUSINESS TELEPHONE SETS AND ADD-ON MODULES:**

5.01 The Meridian Electronic Business Sets, (MBS) are fully electronic modular touch tone units which are proprietary with DMS10 Centrex Central Office equipment. The sets are available for Centrex Service only.

USOC	DESCRIPTION	MONTHLY RATE	SERVICE CHARGE
M5216	Meridian 14 Button display	\$19.25	MESC
M5316	Meridian 13 button Hands free display	\$19.25	MESC
M5208	Meridian 8 button display	\$15.00	MESC

5.02 There are Add-On modules available for the sets outlined in Section 210 5.02. The rates and charges are as follows:

USOC	DESCRIPTION	MONTHLY RATE	SERVICE CHARGE
M522	Meridian 22 button add-on	\$13.00	MESC

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**6. CENTREX OPTIONAL EQUIPMENT:**

6.01 The PA Interface or Centrex Terminal Adaptor

USOC	DESCRIPTION	MONTHLY RATE	SERVICE CHARGE
MBPAI	PA Interface or Centrex Terminal Adaptor	\$9.10	MESC

6.02 The Centrex digital Signal Indicator is equipped with a distinctive variable frequency electronic ringer and contact closure for loud ringing and off hook applications. This device customizes the ringing performance and enhances the functionality of the Meridian Business Set.

USOC	DESCRIPTION	MONTHLY RATE	SERVICE CHARGE
MBLRB	Loud Ringing Bell	\$11.95	MESC

**7. CMS ON CENTREX**

7.01 In areas where technically possible, Call Management Services are available on Centrex. The charge for these services are as specified in Section 490.16.

